

Shiftboard Employee Communication

Key Benefits

Effective employee communication is the linchpin of strong worker engagement, and high-performing organizations rely on it to keep operations running smoothly when operating plans change. A robust workforce communication process is key to reducing absences, tardiness, and scheduling conflicts, but effective communication also benefits your workers. Keeping staff informed about schedule changes and open shifts — in real-time — gives them more control to plan their lives outside work, ultimately improving worker satisfaction and retention.

Capabilities

Automatic Notifications for Mission-Critical Scenarios

Shiftboard provides a wide range of communication tools to send workers system-generated and custom messages about critical scheduling-related information, including:

- Schedule publishes
- Shift edits
- New shifts available for signup and pickup
- Shift trade requests and approvals
- Leave request status changes
- Timesheet status changes

Multiple Communication Channels to Maximize Reach

With multiple channels to choose from, you can accommodate employees' preferred methods of communication and ensure communication reaches them effectively.

- SMS and Mobile push notification
- Targeted message broadcast
- Automated phone call
- Web notification
- Email

Rich Audience Filters for Effective Targeting

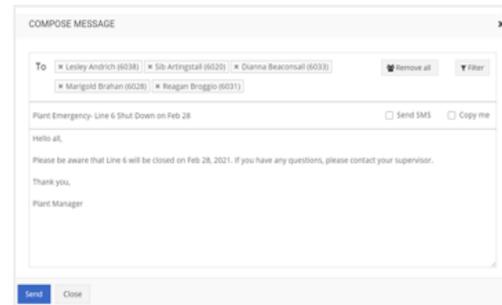
Each communication tool comes with flexible audience filtering options so you can effortlessly target specific recipients and avoid disrupting employees for whom the information is irrelevant.

Learn More

1(800)746-7531 | sales@shiftboard.com | www.shiftboard.com



Notify on-the-go workers about relevant schedule changes via SMS and mobile app notifications



Send custom messages to select groups of individuals via message broadcast



Promote shift openings and track shift acceptance with automated phone calls